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Complaint number

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GOODS COMPLAINT FORM

in connection with the occurrence of a defect pursuant to art. 556 of the Civil Code

Consumer's name and surname:

Consumer's address:

Phone number: E-mail address:

Date of purchase of the goods: Proof of purchase (receipt/invoice) no.:

Description of the goods (name, serial number, etc.):

Gross purchase price:

Detailed description of defects (damage):
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.....
.....

Date of finding the defect / damage to the goods:

Due to the above, on the basis of the Act of April 23, 1964, of the Civil Code, I request* :

- replacement of goods with a new one (Article 561 § 1),
- repair of goods free of charge (Article 561 § 1),
- reduction in the price of the goods by the amount
(amount in words: PLN).
Please return the amount to the following bank account:
..... (Article 560 § 1),
- withdraw from the contract and request a refund of the price of the goods to the bank account:
..... (Article 560 § 1).

The Seller will inform the Consumer about the date and method of considering the complaint within 14 days from the date of receipt of this form. The form can be sent by post or e-mail.

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Place, date

.....
Signature of the claimant

(*) Please select one solution.